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Sound Physicians Selected by Mount Carmel East Hospital for Comprehensive Hospitalist Program

TACOMA, Wash. & COLUMBUS, Ohio--([BUSINESS WIRE](#))--Sound Physicians, a leading hospital medicine organization, recently integrated Mount Carmel East Hospital's hospitalist services. Mount Carmel East joins a number of hospitals enlisting Sound Physicians to transition their existing private practice affiliated hospitalist groups into a comprehensive hospitalist program, managed by Sound Physicians. Mount Carmel East retained 100% of its private practice hospitalist physicians who are now employed physician colleagues of Sound Physicians, making this a seamless process for the hospital. Sound's programs are designed to integrate a full spectrum of comprehensive hospitalist services into the hospital's inpatient operations. This Trinity Health member organization benefits from Sound Physicians' regional hospitalist management organization, along with the integration of its proprietary processes and technologies:

- **SoundConnect™** workflow and informatics platform is a proprietary communication technology, developed by hospitalist physicians for charge capture, communication, scheduling, coding/billing, QA and data collection
- **SoundImpact™** clinical models of operation includes the High-Impact Diagnoses Initiative model (HIDI), which utilizes real-time metrics to drive quality, utilization, patient satisfaction and financial performance along with other evidence-based models
- **SoundTransitions™** continuum of care features a Patient Call Center that contacts patients after discharge to provide continuity of care, assess patient satisfaction and reduce the risk of readmissions
- **SoundInside™** management services provides the operational infrastructure to drive clinical and financial outcomes for hospital partners, along with the **SoundInstitute™** learning platform, which provides unique training and education for hospitalist physicians and leaders

“We have successfully integrated several independent hospitalist programs, like the group at Mount Carmel East, and created even higher-performing teams,” noted Robert A. Bessler, M.D., CEO of Sound Physicians. “With Sound’s expertise in hospitalist training, processes and technologies we take good individual clinicians and make them great hospitalists. The highly effective teams at Sound have proven repeatedly that this approach drives clinical and financial outcomes for the hospital.”

Paula Autry, President and COO of Mount Carmel East Hospital commented, “The transition of our existing hospitalist service to Sound Physicians was flawless. The hospitalist physicians are excited about the new processes, training and technologies they have gained to drive improvements in quality, satisfaction and efficiency in our operations.”

Sound’s hospitalists are primarily specialists in internal medicine and are among America’s 30,000 hospitalists—the fastest growing medical specialty in the U.S.

The hospitalist team at Mount Carmel East is working with the community of primary care physicians, specialists, nurses and therapists to provide a complete continuum of care.

About Sound Physicians

Sound Physicians is a leading hospitalist organization focused on driving improvements in the quality, satisfaction and efficiency of inpatient healthcare delivery. By investing deeply in outstanding physicians, implementing clinical process excellence and developing proprietary workflow and informatics technology, Sound Physicians is defining hospital medicine. Sound Physicians seamlessly partners with healthcare providers to measurably enhance patient outcomes and strengthen the hospital’s financial performance, typically yielding a 2-5% margin improvement. To learn more, visit: soundphysicians.com

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