

Medicare Beneficiary Notice Sound Physicians Accountable Care Organization (ACO)

Dear Medicare Beneficiary,

Your doctor participates in the Sound Physicians Accountable Care Organization (ACO) under the Medicare Shared Savings Program (MSSP). We want you to understand what this means and how it may benefit your care.

What Is an ACO?

An ACO is a group of doctors, hospitals, and other healthcare providers who work together to give you coordinated, high-quality care. The goal is to ensure you receive the proper care at the right time, avoid unnecessary duplication of services, and help prevent medical errors.

What Participation Means for You

Your Medicare Benefits Do Not Change:

- You can still see any doctor or provider who accepts Medicare.
- You are not required to see providers within our ACO.
- Participation in an ACO does not change your costs, premiums, or deductibles.

Improved Care Coordination:

Because your doctor is part of the Sound Physicians ACO, you may experience improved communication between doctors, enhanced follow-up, and additional resources for managing chronic conditions.

Use of Your Medicare Information:

Medicare may share limited health information with our ACO to improve your care. Federal privacy laws protect this information.

Your Right to Decline Data Sharing:

You may opt out of data sharing at any time by calling 1-800-MEDICARE (1-800-633-4227). Your decision will not affect your Medicare benefits.

Compliance and Reporting Concerns:

If you have concerns about the quality of care, privacy, or any compliance-related matter, please contact:

Sound Physicians Compliance Hotline

Phone: 833-416-5041

Email: compliance@soundphysicians.com

Available 24/7 with optional anonymous reporting.

Thank you for allowing Sound Physicians ACO to be part of your healthcare team.

Sincerely,

Sound Physicians Accountable Care Organization

Medicare Shared Savings Program Accountable Care Organizations

Working together to give you the best care.

is part of an Accountable Care Organization (ACO). We've teamed up with other doctors, hospitals, and health care providers to make sure you get the best care.

We provide coordinated care for you to get well & stay well

- ▶ You get patient-centered care focused on YOUR needs.
- ▶ Your health care providers can see the same test results, treatments, and prescriptions.
- ▶ More coordination helps prevent medical errors and drug interactions.
- ▶ You may save time, money, and frustration by avoiding repeated tests and appointments.
- ▶ Better communication can help protect against Medicare fraud and waste.

You may have access to expanded benefits

- ▶ We may offer telehealth services, which let your primary care doctor care for you without an in person visit.
- ▶ Ask your health care provider if you qualify for these benefits.

Get the most from your care with our communication & support

- ▶ **Ask about signing up for our secure online portal.** You'll get 24-hour access to your personal health information, including lab results and communication from your health care provider.
- ▶ When you choose a health care provider that participates in an ACO, they'll help you get the right care at the right time. You can visit [Medicare.gov](https://www.medicare.gov) and log into (or create) your secure Medicare account to choose a primary care doctor.
- ▶ Medicare protects the privacy of your health information. If you don't want Medicare to share information with your health care providers for care coordination, call 1-800-MEDICARE (1-800-633-4227). Medicare may still share general information to measure provider quality. For more information on how Medicare may use and give out your information, visit [Medicare.gov](https://www.medicare.gov) and search for "privacy."

Want more information?

Ask our front desk, or call us at _____. You can also visit [Medicare.gov](https://www.medicare.gov) or call 1-800-MEDICARE (1-800-633-4227). TTY users can call 1-877-486-2048.
To report a Medicare-related concern or complaint, call 1-800-MEDICARE (1-800-633-4227).

To learn more about Accountable Care Organizations, scan the QR code here:

